

# FPG PRODUCT WARRANTY



## REFRIGERATED CABINETS

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### Warranty Period

Future Products Group Limited warrants, to the original purchaser of an FPG manufactured food service cabinet that for **ONE YEAR (12 months)**, from the date of purchase, any defect in workmanship or material resulting in the product malfunctioning while under correct use will be rectified.

For refrigerated cabinets with integral or near-remote refrigeration the warranty is extended to **THREE YEARS (36 months)**, for refrigeration condenser units. Conditions apply, see Liability Exceptions.

Liability under this warranty is limited to replacing or repairing a part, without charge.

### Liability Exceptions

Liability under this warranty does not include:

- Any loss, or damage or expenses directly or indirectly arising from use or inability to use the product or from any other cause.
- Any part of the cabinet which has been subject to misuse, neglect, alteration, incorrect installation, accident, or damage caused by transportation, use of abrasive or caustic chemicals, flooding, fire or acts of God.
- Damage, resulting from failure to have the cabinet regularly serviced by a refrigeration engineer:
  - For cabinets with integral or near-remote refrigeration, every three months. NB: You will be required to provide copies of service records in the event of condenser failure.
  - For cabinets with remote refrigeration, annually.
- Any damage or malfunction resulting from the use of non-FPG supplied spare parts.

### Specific Exclusions

The following are specifically excluded from warranty:

- Breakage of glass or plastic components or the replacement of LED lighting strips or gaskets.
- Maladjustment of the electronic refrigeration controller, by an unqualified person.
- For cabinets with integral or near-remote refrigeration, failure resulting from a lack of routine condenser / radiator cleaning.
- Failure to re-assemble the cabinet correctly after cleaning.
- Fair wear and tear.
- Service outside of normal business hours. This service is available if required but an 'out of hours' surcharge will apply.

### Assessment

The liability under this warranty is dependent on an assessment by FPG, to determine the defect in workmanship or materials.

### Time Limit

FPG does not guarantee that any service to be performed under this warranty will be carried out within any particular time limit.

### Caution

FPG will not be held responsible for any servicing costs incurred prior to FPG's acceptance of a warranty claim.

#### Have a question?

Please email us at [support@fpgworld.com](mailto:support@fpgworld.com) or visit [WWW.FPGWORLD.COM](http://WWW.FPGWORLD.COM) for full contact details for your region.

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