

FPG PRODUCT WARRANTY



HEATED/AMBIENT

Warranty Period

Future Products Group Limited warrants to the original purchaser of an FPG manufactured food service cabinet that for **ONE YEAR (12 months)** from the date of purchase, any defect in workmanship or material resulting in the product malfunctioning while under correct use will be rectified.

Liability under this warranty is limited to replacing or repairing a part, without charge.

Liability Exceptions

Liability under this warranty does not include:

- Any loss, or damage or expenses directly or indirectly arising from use or inability to use the product or from any other cause.
- Any part of the cabinet which has been subject to misuse, neglect, alteration, incorrect installation, accident, or damage caused by transportation, use of abrasive or caustic chemicals, flooding, fire or acts of God.
- Any damage or malfunction resulting from the use of non-FPG supplied spare parts.

Specific Exclusions

The following are specifically excluded from warranty:

- Breakage of glass or plastic components or the replacement of LED lighting and lamps, or gaskets.
- Maladjustment of the electronic temperature controller, by an unqualified person.
- Failure to re-assemble the cabinet correctly after cleaning.
- Fair wear and tear.
- Service outside of normal business hours. This service is available if required but an 'out of hours' surcharge will apply.

Assessment

The liability under this warranty is dependent on an assessment by FPG, to determine the defect in workmanship or materials.

Time Limit

FPG does not guarantee that any service to be performed under this warranty will be carried out within any particular time limit.

Caution

FPG will not be held responsible for any servicing costs incurred prior to FPG's acceptance of a warranty claim.

Have a question?

Please email us at support@fpgworld.com or visit WWW.FPGWORLD.COM for full contact details for your region.

09/2025



FPGWORLD.COM