

# ENCORE

## COUNTER



# Peak performer



**Trusted.  
For Life.**



Trusted.  
For Life.



BRILLIANT  
PERFORMANCE

ENCORE COUNTER 1200 REFRIGERATED & HEATED LINE-UP WITH OPTIONAL FEATURES - BUMPER RAIL, BLACK DECAL AND TOE KICK.



# ENCORE

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## COUNTER

### **Invest with confidence.**

Encore Counter cabinets are peak performers.

With cabinets to cater for refrigerated, heated and ambient food, create a stunning lineup of cabinets that work harmoniously together. Enjoy the significant lifetime savings due to their superior energy efficiency.

Cabinet-wide climate control is honed perfectly to hold food and drinks for longer. Merchandise a wide variety of products with confidence.

Save on set-up costs. Replace counter joinery by adding finishing features to Freestanding cabinets: powdercoated colour, decals to the chassis, a tray race, and toe kick. Or choose In-counter or On-counter cabinets for installation in custom-made joinery.

An extensive range of modular ready-to-go options enable you to configure your Encore cabinet to meet your operational needs and wants. Request clever rear Sling Doors that slide and swing, and Pull-Out Shelves. Together they make stocking, serving, and cleaning quick and easy.

**Encore Counter – working smarter at all levels.**



Encore Counter Refrigerated 900

# OPTIONS TO SUIT YOUR BUSINESS

**Created as a flexible display solution for c-stores, cafés, and bakeries, Encore Counter cabinets have four display levels and a square profile.**

They are available in two popular formats to suit your customer engagement model:

- Tilt front for serve-over customer service.
- Sliding doors for self-service.

Create your line-up to suit your product offerings and capacity. Encore Counter cabinets are available in a range of sizes and temperatures:

600mm  
900mm  
1200mm  
1500mm



TILT FRONT







CUSTOMER SIDE  
SLIDING DOORS



# OUTSTANDING PERFORMANCE

### Enjoy peace of mind.

All Encore Counter cabinets are tested in our environmental test laboratory to deliver consistent core product temperatures:

Cabinet type	Average core product temperature	Environmental test conditions
 Refrigerated	+1°C to +3°C	Climate Class 3: 25°C / 60% RH
 Controlled Ambient	+16°C to +18°C	Climate Class 3: 25°C / 60% RH
 Heated	+65°C to +80°C	22°C / 65% RH
 Ambient	Ambient	Ambient

### Gets the tick for all things electrical.

Encore Counter cabinets are compliant with the latest international regulations for electrical safety, electromagnetic emissions, and eco-design.



# OPTIMAL HEATED CABINETS

## Energy efficiency, temperature performance and extended shelf life.



Encore Counter heated cabinets are designed to maximise energy efficiency and heating control through a combination of:

- Low wattage density element engineered with longer coils to provide even gentle heating throughout the whole cabinet.
- Thermostat cycling to automatically turn the heating off/on according to temperature.
- Low-E coated double-glazed glass which provides superior insulation.

This means ...

**Hot food is ready to be enjoyed. Food is held safely above +65° C.**

**Extended shelf life. Product is held in better condition for longer, reducing food waste.**

**Savings. Your power bills reduce reflecting lower energy consumption.**



# SUPERIOR REFRIGERATED CABINETS

### Energy efficiency and temperature performance and extended shelf life.



Encore Counter refrigerated cabinets are rated 10/10 for energy efficiency<sup>1</sup>. They are classified 3MO with an average of +1° - +3° C for Climate Class 3. And managed humidity levels inside the display area are as high as 80%. Outstanding!

This means ...

**Peace of mind.** They are 100% food and dairy safe.

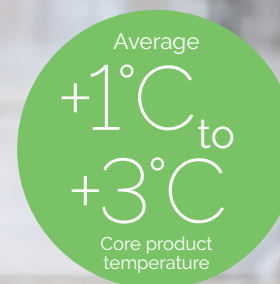
**Extended shelf life.** Food retains moisture and is fresher for longer.

**Savings.** Your power bills reduce reflecting lower energy consumption.

### Sustainable on-board refrigerant.

Encore Counter refrigerated cabinets have integral refrigeration which means they are plug and play.

We use R290 natural refrigerant which is kind to the environment and meets international regulations.



<sup>1</sup>Australia & New Zealand Equipment Energy Efficiency (E3) program administered by the Greenhouse Energy Minimum Standards (GEMS) Regulator, a division of the Australia Commonwealth Department of Industry, Science, Energy and Resources.





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For Life.

# IMPROVE OPERATIONAL EFFICIENCY

## SLING DOORS SLIDE AND SWING



### INTRODUCING UNIQUE SLING DOORS

Encore Counter cabinets are all fitted with rear sliding doors (staff side), with an option to upgrade to unique Sling Doors. Sling Doors offer the best of both worlds. They slide smoothly for serving and they swing for full width access to the cabinet significantly easing stocking and cleaning.

Sling Doors save time and prevent the risk of injury and breakage.



### CONVENIENT PULL-OUT SHELVES

For Encore Counter refrigerated, controlled ambient and ambient cabinets fitted with Sling Doors, there is an option to upgrade to Pull-Out Shelves. Pull-Out Shelves significantly improve the ease of use for staff when stocking and serving.



# LIGHT IT UP

**The visual appeal of food and drink merchandise is significantly enhanced by our super bright LED lighting which is fitted to the top and to each shelf in all Encore Counter cabinets, including heated cabinets.**

With extended lifetimes, FPG LED lights keep the focus on your merchandise:  
Refrigerated: 50,000 hours  
Heated: 25,000 hours.

WE HELP YOU  
**SELL MORE.**

Guaranteed best-in-class design that delivers unique customer experiences.





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# INSTALLATION OPTIONS

## FREESTANDING



### Freestanding

Save money! Configure your Freestanding cabinet with options for toe kick and coloured chassis and for self-serve cabinets, front tray race or product bin complete with holder for bags and tongs.

No need for joinery.

## IN-COUNTER & ON-COUNTER



### In-counter and On-counter

Request In-counter or On-counter cabinets to install your Encore Counter cabinet into custom-made counter joinery.

FPG can help you with a full turnkey package.



### FPG Freeflow Air Technology

Conveniently, the venting of refrigerated cabinets is managed by the FPG Freeflow air technology.

Vents are on the staff side of cabinets, leaving the customer side free of vents for smooth, uninterrupted attractive finishes.

# ENCORE

## COUNTER



NO NEED  
FOR JOINERY

### ENCORE COUNTER, FREESTANDING, TILT FRONT

L-R: REFRIGERATED 1200, CONTROLLED AMBIENT 600, HEATED 900 LINE-UP WITH OPTIONAL FEATURES - BUMPER RAIL, BRANDED DECAL TO CHASSIS FRONT AND SIDES, BRANDED TICKET STRIPS AND POWDERCOATED BLACK TOE KICK.



# MAKE IT YOUR OWN

**Create a merchandising display that excels in attracting customer attention and supports increased sales.**

FPG can help you to explore the options to boost your brand presence and operational efficiency (minimum order quantity may apply).



## COLOUR SHELVES

Specify a different colour for the shelves to complement your branding and create impact.



## WOODPRINT

Apply woodprint to shelves to create a warmer, visually-appealing display.



## SHELF TICKETING

Colour your shelf ticket strips (30mm height) to enhance branding.



## MIRROR EFFECT

Request mirror effect for the sides to create a fuller-looking display.

There are many opportunities to create a merchandising display that excels in attracting customer attention, supports increased sales, and fits your business model.

**Talk to FPG about your needs and wants.**

# OPERATIONAL FACTORY-FITTED OPTIONS



## REAR SLING DOORS

Unique rear doors that slide smoothly for serving and swing for full width access to the cabinet for easy stocking and cleaning.

## PULL-OUT SHELVES

Pull-Out Shelves make it significantly easier for stocking and serving.

For refrigerated, controlled ambient and ambient cabinets fitted with rear Sling Doors.



## FIXED REAR DECK

Add a handy rear deck with inbuilt holder for tongs.



## ROLLERS OR CASTORS

If manoeuvrability is important to you, replace legs with unidirectional rollers or heavy-duty lockable castors. For Freestanding cabinets.



## UNDER-STORAGE DRAWER

Fitted with dividers, the under-storage drawer provides structure for holding ambient items in the under-storage area. For heated and ambient freestanding cabinets.

# FREESTANDING CABINETS

**Eliminate the need for joinery. Finish your freestanding cabinet with:**



**A tray race** for self-serve cabinets fitted with sliding doors.



**Branded decals** to boost your brand presence and/or a **colour for the chassis** to complement your decor and create impact.



**A bumper rail** for added protection.



Bumper rail with **product bin** to hold ambient packaged product. Optional bag and tong holder available.



**A toe kick.**





ENCORE COUNTER 1200 REFRIGERATED  
WITH OPTIONAL FEATURES - BUMPER RAIL AND PRODUCT  
BIN WITH BAG AND TONG HOLDER, COLOURED CHASSIS  
AND TOE KICK, BRANDED DECAL TO CABINET FRONT.

## MERCHANDISING EXCELLENCE





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For Life.**



# SUSTAINABILITY

**From the outset FPG has been engineering cabinets to deliver core product temperature while optimising energy efficiency. Our cabinets help customers to use less power and to reduce their food waste by extending shelf life.**

FPG has a track record of transitioning its refrigerated cabinets to use refrigerants that are kinder to the environment; the latest transition being the uptake of organic refrigerants such as R290.

We build our cabinets to last. Using high quality components to ensure consistent reliable operation, our customers experience less business interruption. From long-life LEDs to double-glazed glass with a low-E (low-emissivity) coating for insulation, components are consciously selected to contribute to the cabinet's longevity and operational performance.

We promise to have spare parts available for as long as your cabinet is in service. And, at the end of their life, we estimate that 85% of our cabinets (by volume) can be recycled.

# TRUSTED FOR LIFE

### **Extend the lifetime of your cabinet.**

A few simple actions are all it takes to extend the lifetime of your cabinet and keep your warranty valid.

- Illustrated daily and weekly cleaning guidelines for operators are available from the 'How To' webpage accessed from the Service menu on the FPG website.
- For refrigerated and controlled ambient cabinets save on technical support costs. Protect the refrigeration system to ensure it runs efficiently and maintains core product temperatures by:
  - Cleaning the easy-to-access pre-filter fitted located behind the rear vents weekly.
  - Scheduling a deep clean of the condenser coil and inspection of the cabinet annually by a refrigeration technician.
- For heated and ambient cabinets, schedule an inspection of the cabinet annually by an electrical appliance technician. Keep your cabinet in tip top condition.

### **Cabinet warranty.**

The warranty term is:

- Two years for all Encore cabinets.
- Three years for the condenser in refrigerated and controlled ambient cabinets.

Warranty terms and conditions are published in the cabinet manual.

### **Well supported.**

FPG Technical Support is available online and by phone. We publish online resources to support the technical service providers of our customers. These include 'How To' videos and comprehensive manuals.



We also offer training via online platforms and recommend the spare parts the service provider should hold locally to service the cabinets.

## BUILT TO LAST.

We stand by everything we sell for its lifetime.



# STANDARDS MET

## **FPG engineers all cabinets to meet international standards.**

International safety standards for electrical refrigerated appliances:

IEC 60335-1, IEC 60335-2-89, and the equivalent country-specific standards including AS/NZS and BS EN.

International safety standards for electrical heated appliances:

IEC 60335-1, IEC 60335-2-49, IEC 60335-2-50 and the equivalent country-specific standards including AS/NZS and BS EN.

International standards for electromagnetic compatibility/emissions:

CISPR 14-1, and the equivalent country-specific standards including AS/NZS CISPR and BS EN 55014-1.

Essential safety requirements: AS/NZS 3820 and AS/NZS 4417.

Energy efficiency for refrigerated appliances: MEPS (Australia/New Zealand).



Some countries permit self-declaration while other countries may require external testing and certificates of conformity.

**Please contact us for more information.**

# ENCORE

## COUNTER



ENCORE COUNTER, IN-COUNTER, TILT FRONT.

L-R: HEATED 900, CONTROLLED AMBIENT 600, REFRIGERATED 1200.

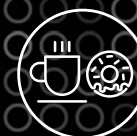




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For Life.**



C-STORE



CAFÉ/BAKERY  
QSR



FMCG



HOSPITALITY



SPECIALTY  
FOOD SERVICE



SUPERMARKET

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