

# FPG WARRANTY

## CUSTOM FITOUTS

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### WARRANTY

Future Products Group Limited warrants, to the original purchaser of a FPG Custom Fitout, that for FIVE YEARS (60 months) from the date of handover, any defect in workmanship or material while under correct use will be rectified.

Liability under this warranty is limited to replacing or repairing a defect, without charge.

FPG guarantees that:

- The Materials used are fit for the purpose.
- All Materials are new and of good quality.
- All work involved in completing the Custom Fitout will be carried out in accordance with industry best practice.

### LIABILITY EXCEPTIONS

Liability under this warranty does not include:

- Any loss, or damage or expenses directly or indirectly arising from use or inability to use the Custom Fitout or from any other cause.
- Any part of the Custom Fitout which has been subject to misuse, neglect, alteration, accident, use of abrasive or caustic chemicals, flooding, fire, or acts of God.
- Any damage or malfunction resulting from interference by an unqualified person.
- Lack of cleaning or cleaning that does not comply with cleaning instructions.
- Fair wear and tear.

### ASSESSMENT

The liability under this warranty is dependent on an assessment by FPG, to determine the defect in workmanship or materials.

### TIME LIMIT

FPG will remedy, or authorise other parties to remedy, any requirement under this warranty within a reasonable time period.

### THIRD PARTY MATERIALS AND EQUIPMENT

Materials and equipment from third parties are included in Custom Fitouts. FPG guarantees that it follows the suppliers' instructions with the application or installation guidelines. For faults in materials and equipment, the original's manufacturer's warranty applies. FPG will assist customers to make claims in need.

### Have a question?

Please email us at [support@fpgworld.com](mailto:support@fpgworld.com) or visit [WWW.FPGWORLD.COM](http://WWW.FPGWORLD.COM) for full contact details for your region.  
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